Please note that this newsletter will be moving to a new format next month. If for any reason you don't receive it by the middle of April, please **email us** so that we can make sure it's delivered to your inbox!



#### **Brighton Housing Authority**

Monthly Newsletter

March 2024

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### **BHA Spotlight: Participant Satisfaction Survey**

We are excited to announce the launch of our Participant Satisfaction Survey by the BHA Services Department!

This initiative marks a significant step in our commitment to excellence and person-centric service delivery, enabling us to assess the effectiveness of our housing navigation and stabilization services. Through a strategic survey distribution plan, we've received an impressive 70 responses since its implementation in December 2023. Among participants, an overwhelming 97% expressed increased confidence in securing housing after utilizing our navigation services, while 98% reported enhanced stability in their housing situations following stabilization services. The implementation of this survey highlights the Housing Authority's dedication to transparency, accountability, and improvement, ultimately empowering households and promoting community stability through housing.

#### **Development Updates**

BHA continues to move forward on our development projects, working to build additional affordable housing units in the Brighton community, as well rehabilitate existing units to maintain our current housing stock.

Of note this month is that BHA is in search of a General Contractor for the Hughes Station rehabilitation project, having put out a Request for Qualifications (RFQ) which closed on March 6. A Request for Proposals (RFP) will follow with a shortlisted set of firms. In addition, BHA will be going to

City Council on April 9 to request a private activity bond allocation for the Adams Point development project. Additional development project updates can be found in our <u>monthly data download</u>.

#### **Services Updates**

In February the Services Department introduced the BHA Future Focus Scholarship Initiative, offering four \$2500 scholarships to 27J students. These scholarships prioritize inclusivity, considering applicants' socioeconomic backgrounds and increasing the scholarship amounts from \$2000 to \$2500 each. This initiative aims to recognize the links between education and housing in social mobility. The scholarship application deadline is April 15, 2024 and the application can be found here.

Additionally, the Services Department has partnered with Cultivando to host weekly *Abriendo Puertas/Opening Doors* workshops at our Hughes Station Community Room until May 2024. These workshops honor and support Latino parents, fostering family bonds and promoting housing stability.

#### **Occupancy Updates**

The Housing Choice Voucher (HCV) budget authority utilization for January 2024 was 93%, with unit months leased utilization at 85%. HUD considers a program with budget authority or unit months leased utilization rates at 95% or higher to be a fully utilized program. We had two Housing Choice Vouchers open up in the month of February which caused our utilization rate to temporarily decline.

We are currently searching for the two households experiencing homelessness who are eligible for the two Homeless Preference vouchers that BHA is issuing in 2024. As of February, 2024 BHA's Tenant-Based Rental Assistance (TBRA) program, funded through Adams County, has forty (41) participants who are receiving monthly rental assistance.

# **Operations Updates**

The Operations Department is making significant strides in expanding the team to full capacity, with Sumheng Tho joining as the newest member. His primary focus will be on development and procurement, providing support in other areas as needed. Additionally, the department plans to hire two more team members within the next month: a new Administrative Assistant and an additional Operations Coordinator. We are thrilled about the anticipated growth and the enhanced capabilities these new staff members will bring to the Operations Department.

## **Special Projects Updates**

A draft Strategic Plan summary document was shared with the BHA Board on March 7 during the monthly BHA Board meeting. This draft encapsulates the results of a survey completed by Board and Leadership Team members and the outcomes of the December 11, 2023 Board retreat. The summary also lays out overarching organizational goals for the next three years. The next steps are to develop action plans and conduct a community engagement process. BHA plans to complete and share the 2024-2026 Strategic Plan by Fall 2024. It will serve as a guidepost for future BHA decisions to best serve the Brighton community.

The **BHA Data Download** compiles data and information on a monthly basis related to our housing voucher programs, occupancy rates, services, grants, operations, and development projects.

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### **Community Housing Resources**

<u>2-1-1 Colorado</u> is a statewide service that can be accessed by call, text, or website to connect with critical resources, including housing assistance.

<u>Proposition 123</u> created the Colorado State Affordable Housing Fund. Funding is available to communities like Brighton who committed to increasing their affordable housing stock above a baseline amount.

The Colorado Division of Housing (DOH) has created an <u>Affordable Housing Toolkit</u> for Local Officials.

Rocky Mountain Partnership maintains a <u>data hub</u> as part of their work to solve issues affecting economic and social advancement in the north Denver metro region.

<u>Colorado Housing Connects</u> provides Coloradans with general housing and fair-housing resources for renters and homeowners.

The <u>Adams County COVID-19 Response and Recovery Website</u> maintains a comprehensive list of resources and services that can be found across the county.



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